



Services Offered by AltaMed

The services listed below are offered by AltaMed under the OneCare Connect plan (CalOptima) and are available through your doctor at your clinic of choice (see list of [AltaMed Clinics](#) listed on website). For a complete list of OneCare Connect covered services, refer to the [CalOptima OneCare Connect Member Handbook](#). Also, please refer to the [Member Handbook](#) for a list of services *not* covered by the OneCare Connect program and information on how you may access those services.

Covered Services	
Description of Services	How to obtain services
PCP Office Visits	Call your Primary Care Provider (PCP) located on the front of your card.
Dental Services	<p>Certain dental services, including dentures, are provided by the State's Denti-Cal program. Call Denti-Cal at 1-800-322-6384, visit or call one of our AltaMed Medical and Dental Group clinics for assistance. TTY users should call 1-800-735-2922.</p> <p><i>Exclusion:</i> Any services performed outside of the assigned dental office, unless expressly authorized by LIBERTY Dental Plan, or unless outlined and covered as "Emergency Dental Care" on your Member Handbook.</p>
Emergency Services	Go to the nearest emergency room or call 9-1-1. When you arrive let the hospital know you are an AltaMed CalOptima member under the OneCare Connect plan.
Hospital Services (Not for emergency)	Contact your doctor. Request must be sent by your PCP and approved by AltaMed.
Vision Services	Refer to the CalOptima OneCare Connect Member Handbook for a list of covered services or call OneCare Connect at 1-855-705-8823 for assistance.
Skilled Nursing Services	Contact your doctor. Request must be sent by your PCP and approved by AltaMed.
Non-Emergency Transportation	Call AltaMed's Member Services Department at 1-866-880-7805.



Covered Services	
Description of Services	How to obtain services
Durable Medical Equipment (DME), such as wheelchairs, crutches, walkers, etc.	Must be prescribed by your PCP and approved by AltaMed.
Interpreter Services (Available at no cost to you)	Call AltaMed's Language Access Services line at 1-866-880-7805 or request when scheduling appointments.
Special Assistance for Seniors and Persons with Disabilities	Call your doctor. Request must be sent by your PCP and approved by AltaMed.
Health Education Programs	Call CalOptima at 1-888-587-8088 and ask for the Health Education Department.
Family Planning Services	You may get this service from your PCP. However, the law lets you choose any provider for certain planning services. This means any doctor, clinic, hospital, pharmacy or family planning office. Call CalOptima's OneCare Connect at 1-855-705-8823 for assistance.

For other benefits and services not listed here, please refer to your [CalOptima OneCare Connect Member Handbook](#) or call OneCare Connect at 1-855-705-8823 for assistance.